Dominic Ruggeri

DomRRuggeri@gmail.com | (262) 853-9853 | www.linkedin.com/in/domruggeri

PowerShell Developer | System Administrator

Skilled System Administrator specializing in PowerShell development, automation, and scripting. Experienced in managing server and network infrastructure. Knowledgeable in planning, implementing, and supporting IT infrastructure and operations initiatives.

Professional Experience

Ellsworth Adhesives, Germantown, WI
Systems Administrator
May 2018 – February 2025
Automated server deployment, user creation, and PC management tasks. Monitored and supported an environment of 200+ servers, and 1000+ end users globally. Collaborated with business unit leaders to identify and deliver areas for IT improvement. Streamlined existing IT processes. Worked regularly with VMware, Office365, Active Directory, and Cisco Meraki management tasks.

Key Achievements
- Created a PowerShell toolkit for Tier 1-2 Service Desk technicians. Features included AD user/group information and management, SCCM software deployments, computer management, remote desktop management, NTFS permissions, print server management, and Windows Defender tasks.
- Developed a PowerShell-driven GUI Application for user creation in a Hybrid AD environment. Implemented an API integration with the ticketing system to gather onboarding user information and needed applications. Included functions for copying groups of users, assigning Office365 licenses, and automatic ticket creation for tasks overseen by other teams

Independent Contractor, Upwork
PowerShell Developer
March 2019 – 2021
Freelance PowerShell Developer and Systems Administrator. Completed 30+ projects with over 20 different clients and have maintained a 98% job success rate. Practiced CI/CD pipelines for PowerShell Module development and version control. Jobs included modifying existing scripts, creating frontend user interfaces for PowerShell scripts, and developing new PowerShell solutions for automating administration.

Key Achievements
- Lead Developer for enterprise-level PowerShell module used for converting Roaming Profiles to FSLogix Profile Containers. The module handled the discovery, transfer, validation, and configuration for Roaming and UPD profiles to an FSLogix environment.
- Created a PowerShell-driven GUI Application for gathering Office365 Audit Logs. The final product accumulated audit information for specified users, services, and timeframes, and exported results to formatted Excel spreadsheets..

Systems Incorporated, Germantown, WI
IT Systems Specialist
February 2017 – May 2018
Sole IT specialist for all day-to-day IT needs in a manufacturing company. Included consulting with users, and determining hardware and software needs. Managed VMware infrastructure, backups, Active Directory, Group Policy, and On-Premise Exchange services.

Key Achievements
- Researched and implemented a new Service Desk solution for IT and Maintenance departments. Migrated data from existing Service Desk, configured email automation, and provided a seamless transition for end users.
- Assisted in Microsoft WDS and MDT imaging process to improve Help Desk efficiency, and to assist in a Windows 10 migration. Created configurations for automated software installs by department, utilized Group Policy, and maintained services to deliver up to date software.

Independent Contractor, Milwaukee, WI
April 2016 – January 2017

Met with small businesses and assessed current and future IT needs. Provided solutions, pricing, and implementation. Conducted desktop hardware upgrades, Operating System upgrades and migrations, printer consolidation, hard drive replacements, and met various customer needs.

Key Achievements
- Upgraded warehouse desktops, assessed usage and hardware needs for 15 PCs, ordered new desktops, scheduled installation of each with manager and staff to minimize downtime. Trained users for Windows 7.

TAKKT America Holding, Milwaukee, WI
System Administrator *May 2015 – February 2016*
Junior System Administrator *May 2013 – May 2015*
IT Service Desk *April 2013 – May 2013*

Managed Microsoft and Linux servers and applications, provided desktop support, VPN user management, and network and server administration. Implemented and supported Virtual Desktop Infrastructure. Effectively planned projects, and implemented desktop support and IT operation advancements.

Key Achievements
- Composed PowerShell scripts to streamline Microsoft Exchange tasks during a company-wide domain migration, enabling all team members to effectively meet advanced email needs.
- Planned and implemented a company-wide desktop upgrade to Windows 7 for all company sites in North America.

Skills & Technologies

Technologies
PowerShell, API Integration, Windows Server, Active Directory, Office 365, VMware, Hyper-V, SCCM, Desired State Configuration, Group Policy, Azure, Ubuntu Server, Cisco Meraki

Skills
Scripting & Automation, Module Development, Planning, Communication, Incident Response, File Restoration, Troubleshooting, Software Packaging and Deployment, Hardware Replacement, Wireless Access Management, User Training

Education & Training

Waukesha County Technical College
Associates degree, IT Network Specialist - *2017*